

We are an experienced team of healthcare professionals and support staff, who provide services to NHS patients. Our purpose is to work closely with primary and secondary care providers to deliver end to end individualised care to patients through the appropriate placement of our specialist teams. Our integrated care services prioritise early intervention and prevention, promoting health and well-being initiatives.

We deliver right care, right time principles through the consistent application of evidence-based referral protocols and clinical care pathways.

## We provide the below services:



MSK (musculoskeletal)  
related physiotherapy



Community assessment  
and advice clinics



Technology-driven triage  
and clinical decision support



Rheumatology  
pathways



Orthopaedic  
pathways



Pain management  
programmes



Dermatology

We are responsible for and dedicated to the care of patients in community settings, delivering care closer to home, coordinating a patient's journey from their initial referral to their final follow-up appointment. With over 10 years' experience, our current services serve a population of 1.5 million people, we process >100,000 referrals annually, operate across 25 community MDT hubs and 59 community therapy locations.

In our services, all referrals are sent to a single point of access to facilitate timely and effective clinical triage which is performed within 24 hours of the referral being received.

## Our vision is to:

- Be at the forefront of innovation in promoting patient choice
- Take a multidisciplinary approach to clinical care
- Ensure that patients see the right clinician, first time
- Ensure that patients receive the best quality care
- Enhance the overall management of patient pathways in the community
- Deliver high quality MSK, dermatology and community-based care
- Drive principles of shared decision-making, ensuring patients are involved in decisions about their care
- Improve experience and outcomes of patients



## What this means for patients

- Fast access to appropriate specialists
- One-to-one discussions and tailored treatment plans
- Options to talk about treatment over the phone
- Choice of hospital or local service
- Choice of appointments in the community, closer to home
- Opportunity to give feedback and shape the service
- A co-ordinated journey through the healthcare system for treatment of their condition.



## Partner With Us

Circle Integrated Care are an accredited supplier on a range of NHS frameworks, to allow for the straightforward procurement of our range of services and clinical solutions.

[Health Systems Support Framework](#) - Patient empowerment and activation; system optimisation

[NHS Shared Business Services](#) – Outsourced Clinical Services

[Increasing Capacity Framework](#) – MSK and dermatology

# HealthFirst: Corporate healthcare services



HealthFirst is dedicated to providing corporate healthcare services to organisations across the UK whilst putting the health and wellbeing of employees at the forefront of your business. By doing so, HealthFirst can help to significantly boost productivity and performance. We care for organisations by assessing, improving and maintaining the health of employees and our services can support the mental and physical wellbeing of your employees to help establish a thriving and flourishing workforce.

## How could HealthFirst help look after the health of your employees?

The service offers employees health assessments, advice, treatment and support, which could help maintain positive working relationships and high performance in the workplace. We appreciate the need for solutions that meet the needs for people with different lifestyles and healthcare concerns and our ultimate aim is to reduce the risk of common preventable illnesses. What's more, we understand that health is not just the absence of disease, but much more a complete state of physical, mental and social wellbeing.

## Our Services:

- **Health assessments** - Our health assessments offer a detailed analysis for your employees, whilst providing insight into the health of your organisation.
- **Physiotherapy services** - Our physiotherapy service can provide a timely diagnosis, treatment and where appropriate onward referral for your employees.
- **Private GP services** - Our private GP services enable your employees to get face to face medical advice with minimal waiting times.
- **Diagnostic services** - Delivering a wide variety of routine and specialised procedures, providing a seamless service to your employees.
- **Travel health clinics** - Our travel health service ensures your employees have the correct vaccinations for both personal and business travel.
- **Health education events** - With our health education events, you can empower your employees with practical and informative advice from our wide range of clinicians.

## Contact Details:

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